

DON M. NEWMAN

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January 8, 2013

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Mr. Jeff Bender, Owner, D.OM., AP/IA
Bender Aviation Services, Inc.
1000 North Hercules Avenue
Clearwater, Florida 33765

Dear Jeff,

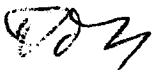
Yesterday, I test hopped my Bonaza V-Tail, N 122 SN, after you had removed the corrosion from the Rudderlators, repainted them, rebalanced them, and reinstalled them. Everything worked beautifully !

As you know, the balancing of the rudderlators in a V-tail Bonanza is critical. It is the most sensitive part of this airplane. And, it does not take much to unbalance them to the detriment of its performance and the aircraft stability.

You can understand my concern as I accelerated down the runway to an area away from the Tampa controlled airspace and sought altitude as a hedge. Well, after checking everything out: control balance, steady needle/ball/airspeed, wings level in cruise, honest stall recovery, autopilot balanced control, and positive responses in all kinds of attitudes, she passed muster very, very easily. You did a great job !

You and your Team are real professionals. You did a terrific job on a real piece of challenging business. Plus, you did it below your original estimate !

THANKS SINCERELY,



Don Newman